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1 Announcements
Amruth Kumar
April 2000   **intelligence** , Volume 11 Issue 1
Publisher: ACM Request Permissions
Full text available: Html (47.76 KB), Pdf (565.75 KB)   Additional Information: full citation, index terms
Bibliometrics: Downloads (6 Weeks): 3,   Downloads (12 Months): 28,   Downloads (Overall): 391,   Citation Count: 0

2 Customized geospatial workflows for e-government services
Richard D. Holowczak, Soon Ae Chun, Francisco J. Artigas, Vijayalakshmi Atluri
November 2001   **GIS '01:** Proceedings of the 9th ACM international symposium on Advances in geographic information systems
Publisher: ACM Request Permissions
Full text available: Pdf (1.80 MB)   Additional Information: full citation, abstract, references, cited by, index terms
Bibliometrics: Downloads (6 Weeks): 9,   Downloads (12 Months): 51,   Downloads (Overall): 854,   Citation Count: 1

The past decade has experienced a phenomenal growth in the electronic delivery of business services. This has led to an elevation in the expectations of citizens for fast and efficient delivery of governmental services. Recently, workflow systems have ...

Keywords: customization, decision support, e-government services, geospatial workflow

3 Semiotic engineering contributions for designing online help systems
Milene Selbach Silveira, Clarisse Sieckenius de Souza, Simone D. J. Barbosa
October 2001   **SIGDOC '01:** Proceedings of the 19th annual international conference on Computer documentation
Publisher: ACM Request Permissions
Full text available: Pdf (302.33 KB)   Additional Information: full citation, abstract, references, cited by, index terms
Bibliometrics: Downloads (6 Weeks): 4,   Downloads (12 Months): 52,   Downloads (Overall): 525,   Citation Count: 4

Our goal is to improve the content of help systems and provide better access to it, by giving users opportunities to signal breakdowns during interaction. To this end, we use a semiotic engineering model that explores both direct and indirect messages ...

Keywords: communicability, online help systems, semiotic engineering

4 The case for user-centered CASE tools
Stan Jarzabek, Riri Huang
August 1998   **Communications of the ACM** , Volume 41 Issue 8
Publisher: ACM Request Permissions
Full text available: Pdf (167.08 KB)   Additional Information: full citation, references, cited by, index terms, review
Bibliometrics: Downloads (6 Weeks): 9,   Downloads (12 Months): 96,   Downloads (Overall): 1150,   Citation Count: 7

5 Design implications of a task-driven approach to unstructured cognitive tasks in office work

Sidney E. Harris, Harvey J. Brightman

July 1985   **Transactions on Information Systems (TOIS)** , Volume 3 Issue 3

Publisher: ACM   Request Permissions

Full text available: Pdf (1.16 MB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 25, Downloads (Overall): 309, Citation Count: 3

Previous research in modeling office activities has been primarily oriented toward office work that is structured and organized. In this paper we report on efforts to develop a new methodology for needs assessment evaluation. We use the Critical Task ...

6 Designing a web services project for maximum value: the 90 day challenge

Katherine Radeka

November 2002 **OOPSLA '02:** OOPSLA 2002 Practitioners Reports

Publisher: ACM   Request Permissions

Full text available: Pdf (569.47 KB)   Additional Information: full citation, abstract, index terms

Bibliometrics: Downloads (6 Weeks): 2, Downloads (12 Months): 27, Downloads (Overall): 386, Citation Count: 1

The 90 Day Challenge team set out to deliver an end-to-end Web services solution to enterprise sales agents in 90 days, with immediate plans to extend the solution to other user groups. In order to meet their commitments, the team had to reuse the same ...

Keywords: services oriented computing, web services

7 Evaluating the reverse engineering capabilities of Web tools for understanding site content and structure: a case study

Scott Tilley, Shihong Huang

July 2001   **ICSE '01:** Proceedings of the 23rd International Conference on Software Engineering

Publisher: IEEE Computer Society

Full text available: Publisher Site , Pdf (360.47 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 15, Downloads (12 Months): 73, Downloads (Overall): 1131, Citation Count: 9

This paper describes an evaluation of the reverse engineering capabilities of three Web tools for understanding site content and structure. The evaluation is based on partitioning Web sites into three classes (static, interactive, and dynamic), and ...

8 Making work visible

Lucy Suchman

September 1995   **Communications of the ACM** , Volume 38 Issue 9

Publisher: ACM   Request Permissions

Full text available: Pdf (556.59 KB)   Additional Information: full citation, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 119, Downloads (12 Months): 534, Downloads (Overall): 3313, Citation Count: 74

9 Design as a minority discipline in a software company: toward requirements for a community of practice

Michael J. Muller, Kenneth Carey

April 2002   **CHI '02:** Proceedings of the SIGCHI conference on Human factors in computing systems: Changing our world, changing ourselves

Publisher: ACM   Request Permissions

Full text available: Pdf (570.68 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 3, Downloads (12 Months): 46, Downloads (Overall): 517, Citation Count: 6

This paper provides a description of designers' work practices in a software company. We describe a participatory analysis of the diversity of working relations and roles of designers of IBM's Lotus software products. Designers are an example of a *minority ...*

Keywords: *community of practice, design, design techniques, knowledge management, user studies, work analysis*

10 Middleware for Reactive Components: An Integrated Use of Context, Roles, and Event Based Coordination

Andry Rakotonirainy, Jaga Indulska, Seng Wai Loke, Arkady B. Zaslavsky

November 2001 **Middleware '01**: Proceedings of the IFIP/ACM International Conference on Distributed Systems Platforms Heidelberg

Publisher: Springer-Verlag

Full text available: Pdf (283.65 KB)   Additional Information: full citation, references, cited by

Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 21, Downloads (Overall): 21, Citation Count: 3

11 Virtual video prototyping of pervasive healthcare systems

Jakob Bardram, Claus Bossen, Andreas Lykke-Olesen, Rune Nielsen, Kim Halskov Madsen

June 2002 **DIS '02**: Proceedings of the 4th conference on Designing interactive systems: processes, practices, methods, and techniques

Publisher: ACM

Full text available: Pdf (288.64 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 27, Downloads (12 Months): 135, Downloads (Overall): 1023, Citation Count: 10

Virtual studio technology enables the mixing of physical and digital 3D objects and thus expands the way of representing design ideas in terms of *virtual video prototypes*, which offers new possibilities for designers by combining elements of prototypes, ...

Keywords: design, pervasive computing, pervasive healthcare, prototyping, video, virtual studio

12 Pattern-based support for interactive design in domestic settings

Andy Crabtree, Terry Hemmings, Tom Rodden

June 2002 **DIS '02**: Proceedings of the 4th conference on Designing interactive systems: processes, practices, methods, and techniques

Publisher: ACM

Full text available: Pdf (390.91 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 12, Downloads (12 Months): 101, Downloads (Overall): 1024, Citation Count: 20

Designing for future domestic environments offers a challenge for everyone involved in the design of new technologies. The move from the office, and working environments in general, has highlighted the need for new techniques for understanding the home ...

Keywords: domestic environment, ethnography, patterns of action and technology usage

13 Integrating development of task and object models

Mary Beth Rosson

January 1999 **Communications of the ACM** , Volume 42 Issue 1

Publisher: ACM Request Permissions

Full text available: Html (38.06 KB), Pdf (219.76 KB)   Additional Information: full citation, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 5, Downloads (12 Months): 49, Downloads (Overall): 560, Citation Count: 6

14 FLANNEL: adding computation to electronic mail during transmission

Victoria Bellotti, Nicolas Ducheneaut, Mark Howard, Christine Neuwirth, Ian Smith, Trevor Smith

October 2002   **UIST '02:** Proceedings of the 15th annual ACM symposium on User interface software and technology

Publisher: ACM   Request Permissions

Full text available: Pdf (374.21 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 4,   Downloads (12 Months): 22,   Downloads (Overall): 282,   Citation Count: 2

In this paper, we describe FLANNEL, an architecture for adding computational capabilities to email. FLANNEL allows email to be modified by an application while in transit between sender and receiver. This modification is done without modification to ...

Keywords: communications channel, computational email, electronic mail, web applications

15 Cooperative usability practices

Thea Borgholm, Kim Halskov Madsen

May 1999   **Communications of the ACM** , Volume 42 Issue 5

Publisher: ACM   Request Permissions

Full text available: Html (33.47 KB), Pdf (58.67 KB)   Additional Information: full citation, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 9,   Downloads (12 Months): 84,   Downloads (Overall): 861,   Citation Count: 7

16 A model of OASIS role-based access control and its support for active security

Jean Bacon, Ken Moody, Walt Yao

November 2002   **Transactions on Information and System Security (TISSEC)** , Volume 5 Issue 4

Publisher: ACM   Request Permissions

Full text available: Pdf (352.06 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 18,   Downloads (12 Months): 244,   Downloads (Overall): 2559,   Citation Count: 39

OASIS is a role-based access control architecture for achieving secure interoperation of services in an open, distributed environment. The aim of OASIS is to allow autonomous management domains to specify their own access control policies and to interoperate ...

Keywords: Certificates, OASIS, RBAC, distributed systems, policy, role-based access control, service-level agreements

17 Information delivery in support of learning reusable software components on demand

Yunwen Ye, Gerhard Fischer

January 2002   **IUI '02:** Proceedings of the 7th international conference on Intelligent user interfaces

Publisher: ACM   Request Permissions

Full text available: Pdf (338.86 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 14,   Downloads (12 Months): 48,   Downloads (Overall): 475,   Citation Count: 9

An inherent dilemma exists in the design of high-functionality applications (such as repositories of reusable software components). In order to be useful, high-functionality applications have to provide a large number of features, creating huge learning ...

Keywords: Java programming, information delivery, learning on demand, software reuse, user models

18 A system for the seamless integration of personal messages using agents developed on a lotus notes platform.

Ramiro Liscano, Roger Impey, Paul Gordon, Suhayya Abu-Hakima

November 1996   **CASCON '96:** Proceedings of the 1996 conference of the Centre for Advanced Studies on Collaborative research

Publisher: IBM Press

Full text available: Pdf (92.87 KB)   Additional Information: full citation, abstract, references, index terms

Bibliometrics: Downloads (6 Weeks): 6,   Downloads (12 Months): 17,   Downloads (Overall): 169,   Citation Count: 0

We introduce a seamless messaging system for the management of personal messages. The aim of it is to intercept, filter, interpret, and deliver multimodal messages (voice, fax, and/or e-mail messages). Messages are delivered to the recipient regardless ...

19 Strategic directions in electronic commerce and digital libraries: towards a digital agora

Nabil Adam, Yelena Yesha

December 1996   **Computing Surveys (CSUR)** , Volume 28 Issue 4

Publisher: ACM   Request Permissions

Full text available: Pdf (244.34 KB)   Additional Information: full citation, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 12,   Downloads (12 Months): 136,   Downloads (Overall): 1804,   Citation Count: 14

20 Computer aided inbetweening

Alexander Kort

June 2002   **NPAR '02:** Proceedings of the 2nd international symposium on Non-photorealistic animation and rendering

Publisher: ACM   Request Permissions

Full text available: Pdf (588.87 KB)   Additional Information: full citation, abstract, references, cited by, index terms

Bibliometrics: Downloads (6 Weeks): 7,   Downloads (12 Months): 84,   Downloads (Overall): 718,   Citation Count: 6

The production of inbetweens is a tedious task for animators and a complicated one for algorithms. In this paper, an algorithm for computer aided inbetweening and its integration in a pen-based graphical user interface are presented. The algorithm is ...

Keywords: inbetweening, keyframe animation

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